

NOTE: The options may vary depending on which transactions are enabled during the initialization process.

GIFT CARD ACTIVATION Use this function to activate an account.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[ACTIVATE]**
4. Swipe gift card (Manual entry of card number is NOT allowed)
5. Key activation amount and press **[ENTER]**
6. Key clerk Id number and press **[ENTER]**
7. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
8. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt.

GIFT CARD REDEMPTION Use this function to redeem full or partial value from an account.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[REDEEM]**
4. Swipe gift card or manually key card number and press **[ENTER]**
5. Key redeem amount and press **[ENTER]**
6. Key clerk Id number and press **[ENTER]**
7. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host
8. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt.

GIFT CARD RELOAD Use this function to add more value to an account.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[RELOAD]**
4. Swipe gift card or manually key card number and press **[ENTER]**
5. Key reload amount and press **[ENTER]**
6. Key clerk Id number and press **[ENTER]**
7. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host
8. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt.

GIFT CARD BALANCE INQUIRY Use this function to determine the remaining value in an account.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[INQUIRY]**
5. Swipe gift card or manually key card number and press **[ENTER]**
6. Terminal is dialing the gift card host for the balance information. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
7. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt.

GIFT CARD BALANCE TRANSFER Use this function to transfer all the value from one account to another.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[TRANSFER]**
5. Manually key card number that has the balance to be transferred and press **[ENTER]**
6. Swipe replacement gift card (Manual entry of card number is NOT allowed)
7. Key clerk Id number and press **[ENTER]**
8. Terminal is dialing the gift card host for the balance information. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
9. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt.

GIFT CARD ACTIVATION VOIDS Use this function to void the activation of a gift card.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[VOID]**
5. Touch **[ACTIVATE]**
6. Swipe gift card or manually key card number and press **[ENTER]**
7. Key amount to be voided and press **[ENTER]**
8. Terminal is dialing the gift card host for voiding the transaction. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
9. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt

GIFT CARD REDEMPTION VOIDS Use this function to void the redeem amount and this amount will be added to the existing card balance. No partial amount is allowed for void.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[VOID]**
5. Touch **[REDEEM]**
6. Swipe gift card or manually key card number and press **[ENTER]**
7. Key amount to be voided and press **[ENTER]**
8. Terminal is dialing the gift card host for voiding the transaction. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
9. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt

GIFT CARD RELOAD VOIDS Use this function to void the reload amount, this amount will be deleted from the existing card balance. No partial amount is allowed for void.

1. Touch **[OTHER]** on the bottom right corner of the touch-screen
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[VOID]**
5. Touch **[RELOAD]**
6. Swipe gift card or manually key card number and press **[ENTER]**
7. Key amount to be voided and press **[ENTER]**
8. Terminal is dialing the gift card host for voiding the transaction. Approved will be displayed if the activate transaction is approved by the host. If terminal does not receive a response, terminal will attempt to send a "Timeout Reversal" to the host.
9. To print customer's receipt, touch **[YES]** or touch **[No]** to skip second receipt

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Configuration 640

GIFT CARD VIEW REPORTS *This function allows you to view a list of all Gift Card transactions in the batch.*

1. Touch **[OTHER]** on the top right corner of the touch-screen.
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[MORE]**
5. Touch **[VIEW REPORT]**.

The View Report Menu will be displayed. Options are: Touch **[NET TOTAL]**- This will display the net totals of all gift cards transactions in the current batch. Touch **[CARD DETAILS]**- This will display a card detail report of all gift card transactions in the current batch. Touch **[CLERK/SERVER DETAIL]**-. This will display a report of all gift card transactions in the current batch for a specific clerk number.

6. Key transaction, clerk, or server number and press **[ENTER]**.
7. Transactions are displayed for review.
8. Touch **[→]** or **[←]** to scroll through the transactions.
9. Touch **[RECEIPT]** to print.

GIFT CARD REPORTS *This function allows you to print a list of all Gift Card transactions in the batch.*

1. Touch **[OTHER]** on the top right corner of the touch-screen.
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[MORE]**
5. Touch **[PRINT REPORTS]**.

The Report Menu will be displayed. Options are: Touch **[NET TOTAL]**- This will prints the net totals of all gift cards transactions in the current batch. Touch **[CARD DETAILS]**- This will prints a card detail report of all gift card transactions in the current batch. Touch **[CLERK/SERVER DETAIL]**-. This will print a report of all gift card transactions in the current batch for a specific clerk number.

6. Key clerk/server number and press **[ENTER]**.
7. The terminal will display Printing Report...

CLOSE (CLEARING TOTALS) *This function clear out the totals of all the gift card transaction. allows you to print a list of all Gift Card transactions in the.*

1. Touch **[OTHER]** on the top right corner of the touch-screen.
2. Touch **[GIFT CARD]**
3. Touch **[MORE]**
4. Touch **[MORE]**
5. Touch **[CLOSE]**.
6. To close (clear totals) of all gift cards touch **[YES]** or touch **[No]** if you don't want to close (clear totals)
7. Terminal will print Closing Report...

General Eclipse Terminal Information

Keyboard – The ECLIPSE terminal keyboard consists of 16 keys: 10 numeric and 6 control keys.

PIN Pad – The ECLIPSE product is a terminal that has a connector for an external PIN

Touch-Screen Display – The ECLIPSE terminal is built around a graphic touch screen that provides a high degree of flexibility by allowing frequently used function keys to be selected by touching the screen.

Eclipse Gift Card Terminal Transaction Types

1. Activation
2. Redemption
3. Reload
4. Balance Inquiry
5. Balance Transfer
6. Void of Redemption
7. Void of Reload
8. Void of Activation
9. Batch Review
10. Reports

We have taken great care and effort to create applications that are robust and fast, yet easy to use. Our goal is to continue this tradition by listening to you. If you have any suggestions on features or functionality of our products, please e-mail us at

Suggestions@ProductEnhancements.com

Please note that this is not a customer service line. Your message may not be responded to, but will be carefully read and considered as a potential enhancement.